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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Lucas Merrow et al.

Serial No.

09/945,282

Filed:

August 31, 2001

Title:

SPEECH RECOGNITION METHOD AND SYSTEM FOR
DETERMINING THE STATUS OF AN ANSWERED TELEPHONE
DURING THE COURSE OF AN OUTBOUND TELEPHONE CALL

CERTIFICATE OF MAILING (37 C.F.R. § 1.8(a))

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail under 37 CFR 1.8(a) in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450 on the date indicated below.

Date: 11. 9. 04

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Mail Stop Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

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Transmitted herewith for filing is/are the following document(s):

1. Supplemental Information Disclosure Statement;
2. Form PTO-1449;
3. Copies of Cited References; and
4. Acknowledgement Postcard.

The Commissioner is authorized to charge any necessary fees in connection with the filing of this paper to our Deposit Account No. 50-1133.

Respectfully submitted,

Date: 11. 8. 04

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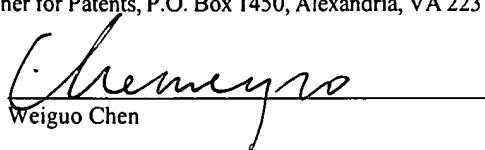
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Sir:

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

In accordance with 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants hereby submit an information disclosure statement with information cited on the attached form PTO-1449.

This Statement is being filed before the mailing of a final Office action in the RCE process from the Patent and Trademark Office. Applicant certifies under § 1.97 (e)(2) that no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in § 1.56(c) more than three months prior to the filing of the information disclosure statement.

This statement is not to be interpreted as a representation that the cited publications are material, that an exhaustive search has been conducted, or that no other relevant information exists. Nor shall the citation of any publication herein be construed *per se* as a representation that such publication is prior art. Moreover, the Applicant understands that the Examiner will make an

independent evaluation of the cited publications.

No additional costs are believed to be due in connection with the filing of this disclosure.
However, please charge any necessary fees to our Deposit Account No. 50-1133.

Respectfully submitted,

Date: 11·8·04



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